California Case Management System (CCMS)

Addressing Local Needs and Economies of Scale

The California Case Management System (CCMS) is a state-wide effort to develop an integrated application to manage all case types for the California trial courts. CCMS is a multi-year effort with two phases currently under way: development and installation of the criminal and traffic system; and a civil, small-claims, and probate system. Planning for the third phase, which includes family law, juvenile, and mental health case types, will begin this fall. Key participants in development of CCMS include six lead courts—the Superior Courts of Alameda, Sacramento, San Diego, Los Angeles, Ventura, and Orange Counties—the Southern California Regional Office, AOC Information Services Division, and leading vendors for systems development. All courts are scheduled to complete deployment by fiscal year 2009–2010.

CCMS is aligned with statewide technology initiatives such as the California Courts Technology Center (see page 78) and the new Integrated Services Backbone (see "Data Integration Program").

CCMS has completed the following key milestones:

- The criminal and traffic system was installed in the California Courts Technology Center in July 2004.
- Implementation of the criminal and traffic system in the Superior Court of Alameda County is under way. The Superior Courts of Orange, Fresno, San Luis Obispo, Marin, Solano, Sonoma, and Butte Counties are in various stages of implementation planning.
- Development of the civil, small-claims, and probate system is well under way and on schedule to be completed in October 2005. The Superior Courts of San Diego and Sacramento Counties are beginning implementation planning.
- Planning for CCMS in family law, juvenile, and mental health will begin in fall 2005.

Data Integration Program

The statewide Data Integration Program is setting standards and obtaining tools to facilitate the exchange of information. By implementing integration solutions, courts can continue to exchange information with their county justice system partners—district attorneys and law enforcement agencies—as they move from county systems to branchwide systems such as the California Case Management System.

As part of the Data Integration Program, a user group of court subject matter experts has developed 17 standards for criminal and traffic information exchanges among justice agencies. The standards define the content requirements and high-level business rules for specific information exchanges that are essential to court business and public safety, such as information on traffic citations, warrants, and domestic violence restraining orders.

The Data Integration Program has teamed with a leading vendor of integration solutions to offer the courts the Integrated Services Backbone, a uniform set of tools for sharing information. In conjunction with the user group's standards, the Integrated Services Backbone allows courts to readily share critical information within the judicial branch, with justice partners, and with the public.

Goals

- Meet the business requirements of the California courts by creating a system that can be configured to address economies of scale while supporting local county needs.
- Implement a system that supports state ownership and maintenance of developed software.
- Reengineer court processes and establish common procedures for all courts, regardless of size.
- Use a common technology on current architecture and leverage evolving technology.
- Support the overarching goal of "venue transparency," which will allow access to information across the entire judicial branch by judicial officers, court staff, and the public.